AL AIN AHLIA INSURANCE CO.(PSC)

INCORPORATED IN ABU DHABI BY ACT 18 OF THE YEAR 1975 INSURANCE REGISTRATION
NO. 3 DATED 8/8/1984 AND SUBJECT TO THE PROVISIONS OF LAW NO. 6 OF 2007 CONCERNING THE ESTABLISHMENT OF
INSURANCE AUTHORITY AND ITS REGULATIONS.
PAID UP CAPITAL DH. 150.000.000

GOVERNANCE REPORT OF THE YEAR 2020



First: Practices of Corporate Governance:

1. Application of the Governance Principles:

- AL AIN AHLIA INSURANCE COMPANY was one of the companies that interacted with the intention of the financial market relating to the application of the laws governing the corporates (Corporate Governance). Since 2005, when AL AIN AHLIA INSURANCE COMPANY was asked to do so, it gave notes regarding this matter and ended up supporting all the endeavors that aim at coping with the latest administrative and ownership methods, the application of effective practices in relation to the institutional development modernization to face the challenges, achieve constant development and methodological approaches and professional skills compatible with the standing social and economic fabric of the country and its privacy. The application of governance, with its leading advantages in change and restructure, promises the enhancement of performance, the continuation, risk reduction, supporting the responsibility, transparency and taking into account the shareholders' rights. Therefore, the Company's Board of Directors takes all of that into the consideration.
- Based on the aforementioned, the Company is committed to apply the rules of disclosure and transparency in order to strengthen confidence. That is why on 19/04/2010 the Company's Board of Directors decided to apply fully the system of governance controls, in accordance with the provisions of Ministerial Resolution No. (518) of the year 2009.

2. Implementation of the Governance Rules:

• The Company as well is committed and works under the rules of governance controls, contained in the Resolution No. (3/RM) 2020 of the Chairman of the Board of the Securities and Commodities Authority regarding the standards of institutional discipline and the governance of public joint-stock companies and its amendment which replaces of the Resolution No. (7/RM) 2016 and the Ministerial Resolution No. (518/2009).

Second: Transactions Securities of Board Members:

1. The provisions and resolutions of the Securities and Commodities Authority frame the transactions of board members and any employee familiar with the Company's basic data including Article No. (14) of the Resolution No. (2) of the year 2001 by the Authority's Board of Directors, regarding the system of trading, clearing, settlements, transfer of ownership and custody of securities. On the other hand, the Board Members and employees are banned to trade in the shares of the Company, the parent company, subsidiary company, or affiliated company in short-time limits, whether on a daily or a weekly basis. In addition, they are banned to trade in these shares to dilute the rest of the investors and to affect the Company's prices, whether directly or indirectly. They are banned as well to trade in the Company's shares when it comes to their knowledge of any important events or resolutions aim at affecting the price of the Company's shares. In all cases, the Company's board members, the general manager, the senior executives, or any employee familiar with the Company's material information's shall not transact with the Company's securities, Parent Company, The Subsidiary and Sister or the Affiliate of the Company on his own or on behalf of others, during the following periods:



- Ten (10) working days prior to the announcement of any material information's, unless the information is a result of emergency or sudden events.
- Fifteen (15) days prior to the end of the quarterly, semi-annual or annual financial period, until disclosure of the financial statements.

2. Statement of ownership and transactions in the Company's securities by the board members, their spouses and their children during 2020:

In accordance with the disclosure system and pursuant to Article No. (36) of the disclosure and transparency system issued by Securities and Commodities Authority, and in relating to the e Service Notification of Abu Dhabi Securities Market dated 07 / 01 / 2021, the stock ownership and trading transactions of the Company's shares by the Board Members and their first-degree relatives of the year 2020 are as follows:

Serial No.	Name	The position/relationship	Shares Owned On 31/12/2020	The Total Sale	The Total Buying
1	MOHAMED JOUAN RRASHED AL BADIE AL DHAERI	Chairman of Board of Directors	1.542.307	-	-
	MOZA AYED JABIR AL MAZROUI (WIFE)	Wife of the Chairman of the Board of Directors	27.780	-	-
	AHMED MOHAMED JOUAN RASHED AL BADIE AL DHAERI (SON)	Son of the Chairman of the Board of Directors	749.812	-	-
	MAHA MOHAMED JOUAN RASHED AL BADIE AL DHAERI (DAUGHTER)	Daughter of the Chairman of the Board of Directors	8.730	-	-
	FARIS MOHAMED JOUAN RASHED AL BADIE AL DHAERI (SON)	Son of the Chairman of the Board of Directors	50.000	-	-
2	KHALID MOHAMED JOUAN RASHED AL BADIE AL DHAERI	Vice Chairman of the Board of Directors	818.216	-	-
3	MOHAMED AL FANDI GHANEM ATAISH AL MAZROUEI	Member of the Board of Directors	159.960	-	-
4	SAEED ALI SALEH AHMED AL KUWAITI	Member of the Board of Directors	252.012	-	-
5	GHAITH HAMMEL BIN KHADIM AL GHAITH AL QUBAISI	Member of the Board of Directors	100.658	-	-
	HAMDA KHALIFA FARAIH AL QUBAISI (MOTHER)	Mother of Mr. Ghaith Hammel Bin Khadim Al Ghaith Al Qubaisi	98.000	-	-
6	MOHAMED ABDULJABBAR ABDULMOHSEN AHMED ALSAYEGH (EPRESENTATIVE OF ABU DHABI INVESTMENT COUNCIL COMPANY)		-	-	-
7	FAYSAL JASIM MOHAMED AL KHALUFI (REPRESENTATIVE OF ABU DHABI INVESTMENT COUNCIL COMPANY)		-	-	-



Third: Board of Directors Composition:

1. <u>Statement of the current Board of Directors composition according to the categories of its members:</u>

The board of directors currently consists of seven members elected by the General Assembly and the duration of board membership is three years.

Ser ial No.	Name	Category (EXECUTIVE, NON- EXECUTIVE, AND INDEPENDENT)	Expertise/Qualifications	Category	Duration of Membership (since)	The membership, positions of Board Directors in other joint stock companies	Their positions, in important supervisory, governmental, and business entities
1)	MOHAMED JOUAN RRASHED AL BADIE AL DHAERI	Chairman of Board of Directors NON-EXECUTIVE / NON-INDEPENDENT	Businessman Experience in the insurance, banking, and business sectors	Non-executive / Non- independent /	Since 1976	Chairman of Abu Dhabi National Industrial Projects (ADNIP) previously. Member of the Board of Directors of the National Bank of Abu Dhabi (previously) From 1968 to 2009.	 Owner and major shareholder in many real estate, tourism and oil projects. Founder and owner of Al-Badi Group since 1967. A former member of the Chamber of Commerce and Industry of Abu Dhabi.
2)	KHALID MOHAMED JOUAN RASHED AL BADIE AL DHAERI	Vice Chairman of the Board of Directors NON-EXECUTIVE / INDEPENDENT	Businessman Master of Science in Financial Management from George Washington University Experience in insurance, investment banking and projects.	Non-executive / -Independent /	Since 2006	Secretary of the Board of Directors of the National Bank of Abu Dhabi (formerly) Deputy General Manager of Investment Banking Sector at National Bank of Abu Dhabi (formerly) Head of the Asset Management, Funds and Portfolios Management Group at National Bank of Abu Dhabi (formerly)	Member of the Board of Directors of the Abu Dhabi Chamber of Commerce and Industry (formerly) Chairman of the Emirates Insurance Association Chairman of the Executive Council of the Gulf Insurance Federation.
3)	MOHAMED AL FANDI GHANEM ATAISH AL MAZROUEI	Member of the Board of Directors NON-EXECUTIVE / NON-INDEPENDENT	- Businessman	Non-executive / Non- independent	Since 1979	Experience in the field of oil services and investment Experience in attracting international companies to implement projects in the country	Member of the first Consultative Council of the emirate of Abu Dhabi (formerly)



4)	GHAITH HAMMEL BIN KHADIM AL GHAITH AL QUBAISI	Member of the Board of Directors NON-EXECUTIVE/ INDEPENDENT	- Businessman - Experienced in the field of investment and real estate - Board Member in Commercial Bank International - CBI	Non-executive / Independent	Since 2003	Vice-Chairman of the Board of Directors of Al Ghaith Holding. Board Member of MARINE DREDGING COMPANY. (formerly) Chairman of PRESTIGE JET for private aviation. (formerly)	Member of National Consultative Council of the emirate of Abu Dhabi Board Member of Commercial Bank International CBI Board Member of Abu Dhabi Emiratization Council (formerly)
5)	SAEED ALI SALEH AHMED ALKUWAITI	Member NON-EXECUTIVE/ NON-INDEPENDENT	- Businessman. - Master of Military Science.	Non-executive / Non- independent	Since 2006	Board Member of Emirates Red Crescent and Abu Dhabi Hotels Company (formerly). Chairman of EMIRATES METAL STRUCTURES INDUSTRY/AI Ain. Business experience in real estate and contracting. Board Member of ABU DHABI AVIATION (formerly).	Member of the Board of Directors of the Emirates Red Crescent Authority (formerly).
6)	MOHAMED ABDUL JABBAR ABDULMOHSEN AHMED ALSAYEGH	Member NON-EXECUTIVE / INDEPENDENT	Bachelor of Finance from Northeastern University, Boston, USA.	Non-executive / Independent	Since 2018	 Financial expert in capital markets. Businessman who runs many private companies. 	Senior Dealer in the account's management and financial services at Abu Dhabi Investment Council Co.
7)	FAYSAL JASIM MOHAMED AL KHALUFI	Member NON-EXECUTIVE/ INDEPENDENT	Bachelor of Business Administration.	Non-executive / Independent	Since 2018	Investment expert.	Head of investments at Department of Private Ownership, Abu Dhabi Investment Council Co.

2. Statement of women's representation in the Board of Directors in 2020:

There are no women members at the Company's Board of Directors

3. A statement of the reasons why no women were nominated for the membership of the Board of Directors:

No female members have run for the 2018 elections of the Company's Board of Directors. Noting that the members of the Company's Board of Directors should be, in accordance with the Company's Articles of Association, one of the Company's shareholders, as well as being subject to the other conditions and requirements of the governance resolution regarding the Board of Directors member.



4. The Total remuneration paid in 2020 to the Members of the Board of Directors for the financial year 2019:

- Remuneration of Board of Directors Members are determined based on the provisions of Article No. (21) of the Governance Resolution and Article No. (169) of the Commercial Companies Law No. (2) of the year 2015, which are in force at the time when the meeting of General Assembly is held and approves the proposal of the Board of Directors on 19/02/2020. Whereas, the remuneration of the members of the Board of Directors consists of a percentage of the net profit, in all cases it shall not exceed 10% of the net profit for the ended fiscal year, after the deduction of depreciation and reserve.
- In execution of the aforementioned, the remuneration of the Board of Directors should be determined through a proposal or a recommendation of the Board of Directors and submitted to the General Assembly of the Company. In all cases, it shall not exceed 10% of the net profit in accordance with the above-mentioned controls.
- In 2020, the total paid remuneration for members of the Board of Directors on finance year ended 2019 was AED 6,414,798.98 (Excludes 5% VAT). Whereas AED 2,332,690 was paid to the Chairman. AED 1,166,345 paid was to the Vice-Chairman, and an amount AED 538,172 for each member of the Board of Directors.

5. The Total remuneration Proposed to be paid to the members of the Board of Directors for the year 2020:

- As for the fiscal year 2020, the distribution of remuneration of the Board of Directors has not yet been completed, whereas the remuneration will be presented to the General Assembly of the Company 2021, which has the authority to refuse or approve them. It is expected that the Board of Directors' remuneration proposal for 2020 will be AED 8,441,668.00 up to 10% in accordance with the provisions of Article No. (169) of the Commercial Companies Law No. 2/2015. Whereas an amount AED 3,069,697 will be paid to the Chairman, AED 1,534,848 to the Vice-Chairman, and an amount AED 767,424 for each member of the Board of Directors.
- while members of the Board of Directors do not receive any allowances for attending Board meetings.
- As for the Board Committees and according to the governance rules, the Board Member shall receive an amount of AED 4,000 for attending each meeting, as well as the amount of AED 10,000 for attending each meeting at the Real Estate & Investment Committee, in addition to AED 8,000 for the transportation of the Board Member outside the city of Abu Dhabi.



6. Statement of the details of allowances for attending the sessions of the committees derived from the BOD, which were paid to

the BOD members for the fiscal year 2020:

Serial No	Name	Allowances for attending the sessions of the committees emanating from the Council					
		Name of the committee	Amount of the allowance	Number of meeting			
1	HE/ KHALID MOHAMAD ALBADIE	Audit Committee	AED 44,000	7			
		Nomination & Remuneration Committee	AED 44,000	7			
		Real Estate and Investment	AED 288,000	20			
		Committee					
2	HE/ GHAITH HAMMEL AL GHAITH AL QUBAISI	Audit Committee	AED 44,000	7			
		Nomination & Remuneration	AED 44,000	7			
		Committee					
		Real Estate and Investment	AED 288,000	20			
		Committee					
3	HE/ MOHAMED ABDUL JABBAR AL SAYEGH	Nomination & Remuneration	AED 44,000	7			
		Committee					
		Real Estate and Investment	AED 288,000	20			
		Committee					
4	HE/ FAYSAL JASIM AL KHALUFI	Audit Committee	AED 44,000	7			



- 7. The Board Member did not receive in 2020 any additional allowances, salaries or fees other than the allowances for attending the committees.
- 8. Statement of the number of meetings of the Board of Directors for the year 2020, their dates and number of attendances:

 The Board of Directors of AL AIN AHLIA INSURANCE COMPANY held the number of (4) meetings over the past year, in the following details:

Date of the meeting	No of Attendees	Number of Attendance by Proxy	Name of Absent Members
19/02/2020	7	None	None
22/06/2020	7	None	None
27/09/2020	7	None	None
21/12/2020	7	None	None

Noting that the absence of the members was under excuses approved by the Board of Directors.

9. Number of board resolution passed during the 2020 fiscal year along with its meeting convention dates:

No passing decisions were issued.

10. Statement of the tasks and function delegated by the Board of Directors to the Executive Management during the 2020 fiscal year:

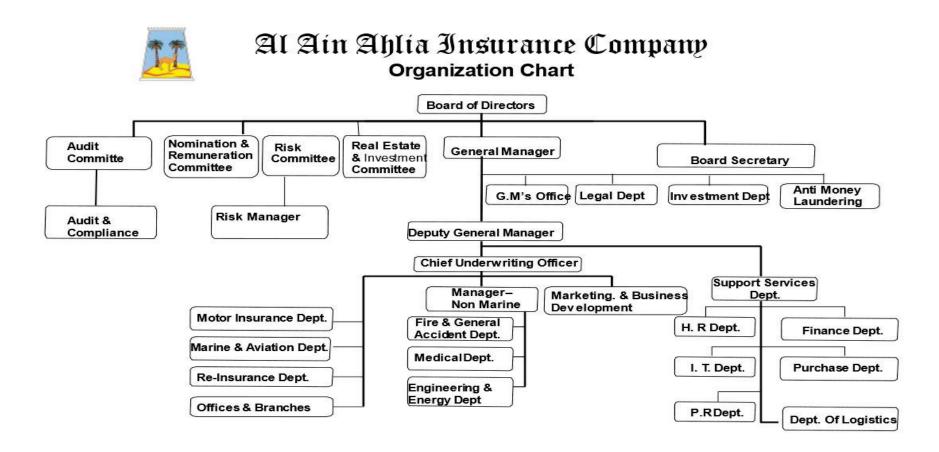
In addition to the powers of the General Manager of the Company stipulated in Articles No. (27) and (28) of the Company's Articles of Association, whether by running the Company's business, defending its rights, representing it before others, empowering lawyers and appealing against the judgments. As well as the General Manager Mr. Mohamad Mazhar Hamadeh being authorized to sign on behalf of the Company in all administrative, technical and legal transactions, and has the right to authorize others to sign all or some of the foregoing authorization till 07/01/2023. He also has the right to appoint and dismiss employees, determine their salaries, allowances, promotion, transfer, and rules of discipline and to carry out all the work required by the Company's management according to its purposes.

Name of the authorized person	Authorization validity	Authorization period
Mr. MOHAMMAD MAZHAR HAMADEH	Administrative powers and authorized to sign	Until 07/01/2023
	on behalf of the Company.	

11. <u>Statement of the details of transactions mad with the related parties (stakeholder) during 2020:</u> No deals were done with related parties during 2020.



12. Corporate Structure:





13. A detailed statement of the names of senior executives in the first and second grades of the Company and the total salaries and bonuses paid to them of the year 2020:

No.	Position	Date of Appointment	Total Salaries and Allowances Paid in year 2020	Total Bonuses Paid in year 2020	Any Other Cash/In-Kind benefits for 2020 or Payable in the Future
1	Mr. MOHAMMAD MAZHAR HAMADEH General Manager	20/03/1976	AED 4,138,164	AED 1,700,777	
2	Mr. Mark Cockayne Chief Underwriting Officer	08/01/2019	AED 1,200,000	AED 200,000	

Fourth: External Auditors' Fees:

1. About Deloitte and Touche:

Deloitte provides audit & assurance, consulting, financial advisory, risk advisory, tax and related services to public and private clients spanning multiple industries. With a globally connected network of member firms in more than 150 countries and territories, Deloitte brings world-class capabilities and high-quality service to clients, delivering the insights they need to address their most complex business challenges. Deloitte's more than 312,000 professionals are committed to becoming the standard of excellence. Deloitte UAE has over 1,100 professionals based within five practice offices in Abu Dhabi, Dubai, Fujairah, Ras Al Khaimah and Sharjah. They are a full-service firm in the UAE, and have well developed practices serving leading enterprises and institutions in banking, insurance and other financial services, telecommunications, construction, public sector activities, trading, manufacturing, and energy and resources. The UAE Audit practice has 37 Partners, Principals and Directors, and more than 400 dedicated audit professionals.

The external audit Company is independent of the Company and its board of directors. It conducts audit work, verifies the financial statements and monitors the Company's accounts for the fiscal year in which it was appointed. In order to perform its duties, it shall have the right to inspect at all times all the Company's books, records and documents and to request data and clarifications, which it deems necessary to obtain, and to check the Company's assets and liabilities.



The external auditor shall attend the General Assembly meeting and verify the procedures followed in calling for that meeting. He shall express his opinion on the Company's budget and on any irregularities that may have occurred during the fiscal year regarding the provisions of the Company's Articles of Association or the Companies Law or the resolutions of the General Assembly.

2. Deloitte & Touche (M.E) Company took over the Company's external audit of the year 2019, which was selected in accordance with the shareholders' resolution at the meeting of the General Assembly in 2019, Where renewed to them at the General Assembly meeting in 2020, their annual fees totaling AED 356,000/-. According to the following detail, paid a fee of AED 188,000/- for the audit of the annual financial statements, an amount of AED 56,000/- for the audit of the first quarter, an amount of AED 56000/- for the second quarter, and the same amount for the third quarter.

<u>3.</u>

Name Of Audit Office	Deloitte and Touche		
Partner Auditor	Mr. Firas Anabtawi		
Number of years served as an external auditor for the Company	Two years		
The number of years that the partner auditor spent auditing the company's accounts	Two years		
Total fees for the auditing the financial statements of 2021 (in AED)	AED 356,000/=		
The fees and costs of the special services other than auditing of the financial	None		
statements in 2020 (in AED), and in case there are no other fees, this shall be			
expressly stated.			
The details and nature of other services provided (if any), and in case there are no	None		
other services, this shall be expressly stated.			
A statement of the other services performed by an external auditor other than the	None		
Company's auditor in 2020 (if any), and in case there is no another auditor, this shall			
be expressly stated.			

4. A statement of the reservations made by the company's external auditor in the interim and annual financial statements for 2020.

No reservations made by the company's auditor.



Fifth: Statement of Board Committees:

1. Audit Committee

Khalid Mohamed Jouan Al Badie, Audit Committee Chairman's acknowledges his responsibility for the Committee system in the company, review of its work mechanism and ensuring its effectiveness.

The purpose of this committee is to support the role of the Board of Directors in its responsibilities to represent shareholders in relation to the audit of financial information and corporate governance matters on a regular basis to ensure the effective use of available resources. As well as the supervision and follow-up of the independence of the external auditor, the objectivity and the review of internal control systems.

• The Audit Committee consists of the following Excellences:

HE/ KHALID MOHAMAD ALBADIE

HE/ GHAITH HAMMEL AL GHAITH AL QUBAISI

HE/ FAYSAL JASIM AL KHALUFI

Chairman

Member

The Committee shall carry out all the specialties and tasks stipulated in Article No. (61) of the Resolution of the Chairman of the Board of Directors of the Securities and Commodities Authority No. (3/R.M) of the year 2020.

The Audit Committee held (7) meetings in the presence of all its members during 2020 with the following dates:

Meeting Number	Date
First Meeting	28/01/2020
Second Meeting	17/02/2020
Third Meeting	20/02/2020
Fourth Meeting	17/05/2020
Fifth Meeting	14/06/2020
Sixth Meeting	13/08/2020
Seventh Meeting	15/11/2020



2. Nomination & Remuneration Committee:

Mr. GHAITH HAMMEL BIN KHADIM ALGHAITH ALQUBAISI, Nomination & Remuneration_Committee Chairman's acknowledges his responsibility for the Committee system in the company, review of its work mechanism and ensuring its effectiveness. The main purpose of the Nomination and Remuneration Committee is to define policies and criteria of the Board of Directors elections, in addition to periodic review of the capabilities and skills required in the Board, the preparation of human resource policies and training. Ensuring the independence of independent members and ensuring that there are no conflicts of interest in the membership of the Boards of Directors and other companies, as well as determining compensation and bonus policies for Board members and senior executives.

• The Nomination and Bonus Committee consists of the following excellence's:

HE/ GHAITH HAMMEL AL GHAITH AL QUBAISI Chairman
HE/ KHALID MOHAMED AL BADIE Member
HE/ MOHAMED ABDUL JABBAR AL SAYEGH Member

• The Committee shall carry out all the specialties and tasks stipulated in Article No. (59) of the Resolution No. (3/R.M) of the year 2020 of the Chairman of the Board of Directors of the Securities and Commodities Authority.

 The Nomination and Bonus Committee held (7) meetings in the presence of all its members during 2020 with the following dates:

Meeting Number	Date
First Meeting	02/01/2020
Second Meeting	17/02/2020
Third Meeting	08/03/2020
Fourth Meeting	21/05/2020
Fifth Meeting	24/06/2020
Sixth Meeting	28/07/2020
Seventh Meeting	15/11/2020



3. Real Estate and Investment Committee:

Mr. Khalid Mohamed Jouan Al Badie, Real Estate and Investment Committee Chairman's acknowledges his responsibility for the Committee system in the company, review of its work mechanism and ensuring its effectiveness.

The Board formed the Real Estate and Investment Committee by the diction Board of Director No. (73) dated 15/04/2007 in order to devise and observe the investment strategy as intended and submitted suggestion on different investment field without canceling its powers or the authority of the Chairman of the Board of Directors in accordance with the Articles of Association of the Company and resolutions of the General Assembly.

The Real State and Investment Committee consists of the following Excellency's:

HE/ KHALID MOHAMED AL BADIE

Head of the Committee

HE/ GHAITH HAMMEL AL GHAITH AL QUBAISI Member
HE/ MOHAMED ABDUL JABBAR AL SAYEGH Member
MR/ MOHAMMAD MAZHAR HAMADEH Member

The Real State and Investment Committee held (20) meetings in the presence of all its members during 2020 with the following dates:

The Real Estate and Investment Committee, in the presence of all its members, held (20) meetings during the year 2020 with the following dates: (2 Jan, 6 Jan, 21 Jan, 23 Jan, 5 Feb, 27 Feb, 19 Mar, 21 Apr, 6 May, 31 May, 18 Jun, 9 Jul, 28 Jul, 13 Aug, 10 Sep, 8 Oct, 15 Nov, 10 Dec, 17 Dec, 24 Dec).

Sixth: Committee of follow-up and supervision on the transactions of Insiders:

1. Pursuant to Article No. (33) of the Resolution No. (3/R.M) of the year 2020of the Chairman of the Board of Directors of the Securities and Commodities Authority, in relation to the criteria of institutional discipline and the governance of public joint stock companies. On 14/06/2016, a committee was formed to assume responsibility for managing, following up and supervising the transactions of Insiders and their properties, and maintaining a register for them. Whereas the committee consists of:

Mr. Yaser Ibrahim Hmedan
 General Legal Counsel

Mr. Hassan Housam Al Sayed
 Manager of the Internal Control Department - Compliance officer

Mr. Mohammad Kashif Khan
 Acting Financial Department Manager



Yaser Ibrahim Hmedan, Hassan Housam Al Sayed and Mohammad Kashif Khan acknowledge their responsibility for the follow-up and supervision system on transaction of the insiders in the company, review of its work mechanism and clarifying and ensuring its effectiveness.

2. The Committee has accomplished during 2020

The Committee held its meeting on 28/12/2020 and reviewed the e-mail sent by Messrs./ Abu Dhabi Securities Exchange dated 10/11/2020. Regarding the identification of the list of Insiders and were provided with The Abu Dhabi Securities Exchange in the list of insiders.

Seventh: Internal Control System:

- 1. The Company's Internal Control Department exercises its roles in accordance with the provisions of Article No. (55) of the Resolution No. (3/R.M) of the year 2020 of the Chairman of the Board of Directors of the Securities and Commodities Authority. Consequently, it has sufficient independence to perform its roles and is directly subordinate to the Board of Directors, who acknowledge his responsibility for the Internal Control System, its audit and effectiveness.
- 2. Mr. / Hassan Housam Al Sayed is the Director of the Internal Control Department, who has also been assigned as a Compliance Officer since 2010. He has accounting and management experience in a number of companies in addition to working as an external auditor in the Kingdom of Bahrain.
- **3.** The Company adopts the application of international standards of internal control in order to achieve the required purposes efficiently and with less economical cost, in relation to the basics of internal control to ensure the following:
 - **A-** Plausibility and compatibility of information and data.
 - **B-** The extent of compliance with policies, plans, procedures, regulations, laws and instructions.
 - **C-** The extent of the protection of the Company's assets and properties.
 - **D-** The extent to which activities, processes and programs are aligned with the specified strategic purposes and objectives, and to ensure the application of these activities, processes and programs by the supervisory bodies according to the specified plans and objectives.
 - **E-** Emphasizing preventive control, intended towards desired achievements and encourages the repetition of its performance, in order to prevent undesired events and correct improper actions.
 - **F-** Emphasizing the integrity and efficiency of the internal control elements represented in the following:
 - Regulatory Authority.
 - Risk Assessment.
 - Internal Control Activities.
 - Information & Communications.
 - Control & Inspection.



- **4.** The Internal Control Department, represented by the Director of Internal Control Department, is responsible for the following:
 - Preparing the annual control plan in coordination with the Audit Committee and the directors of the concerned departments or heads of the other divisions of the Company.
 - Executing the approved internal control plan as well as executing any other special tasks or projects requested by the Board of Directors.
- **5.** The Director of the Internal Control Department shall submit detailed reports to the Audit Committee and then to the Board of Directors on the evaluation of the internal control system, on a regular basis and when necessary and at any time, in accordance with the requirements of such evaluation to provide feedback and make suggestions to fill the gaps in the internal control system.
- **6.** In 2020, the Company did not face any major problems to be dealt with by the Internal Control Department, which in case of occurrence; the Internal Control Department will deal with them properly and according to the nature of the problem, which may differ from one another in its causes and components. In addition to submitting reports with facts and solutions to the Board of Directors.
- 7. The Director of the Internal Control Department is also assigned by the Board of Directors as the Compliance Officer to verify the compliance of the Company and its employees with the issued laws, systems, resolutions and regulations.
- 8. five reports were issued by the Internal Control Department to the Board of Directors for the Year 2020.

Eighth: The Company did not commit any violations during the fiscal year of 2020.

Ninth: Code of Conduct:

The Company applies the system of the Code of Conduct, on the Board of Directors, the Higher Management and the employees. The Code of Conduct, which covers the general rules of ethics and covers a wide range of procedures and practices in conformity with all relevant legislation and local customs.

Tenth: Corporate Social Responsibility:

AL AIN AHLIA INSURANCE COMPANY has many social contributions and partnerships with community institutions and centers. In 2020, the Company, in order to enhance its external relations, supported and sponsored a number of events for governmental, social, and educational bodies with a total amount of AED 800.000/- Including an amount of AED 750,000 to the AI Watan Fund of the Abu Dhabi Investment Company and AED 50,000 for the Emirates Traffic Safety Association. In addition to the interest of the Company in preserving the safety of the environment by reducing the use of paper and reusing it and reducing water and electricity consumption.



Eleventh: General Information:

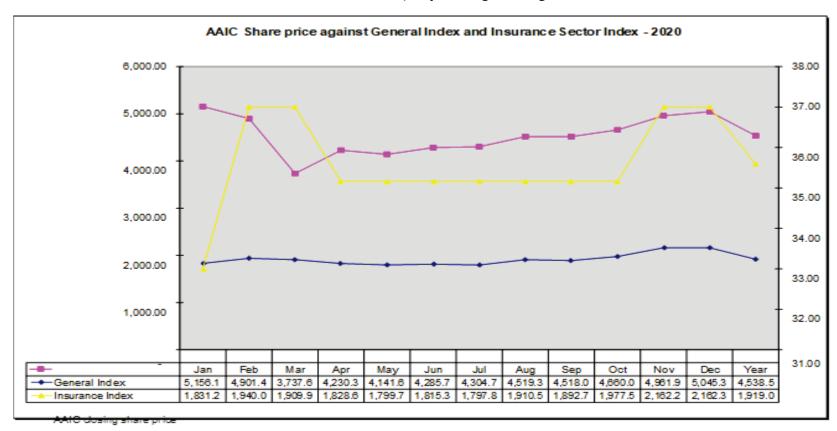
1. A statement of the Company's share price on the Abu Dhabi Securities Exchange (closing price, highest price and lowest price) at the end of each month during the fiscal year 2020.

Month	High (52)	Low (52)	Close
Jan-2020	37.00	33.00	33.00
Feb-2020	37.00	33.00	37.00
Mar-2020	37.00	33.00	37.00
Apr-2020	37.00	33.00	35.16
May-2020	37.00	33.00	35.16
Jun-2020	37.00	33.00	35.16
Jul-2020	37.00	33.00	35.16
Aug-2020	37.00	33.00	35.16
Sep-2020	37.00	33.00	35.16
Oct-2020	37.00	33.00	35.16
Nov-2020	37.00	33.00	37.00
Dec-2020	37.00	35.00	37.00



2. A statement of the comparative performance of the Company's shares with the general

market index and sector index to which the Company belongs during 2020:





3. <u>Distribution of Ownership of Equity (Individuals, Companies and Governments) on 31/12/2020, categorized as follows:</u>

Geographi c	مؤسسات عامه			شركات		افراد		المجموع				
Location	Government			Co	mpanies		In	Individuals		Total		
	عدد المساهم ين	(الملكية) سهم		عدد المساهمين	الملكية) سهم (عدد المساهمين	(الملكية) سهم		عدد المساهمين	الملكية) سهم (
	No. of Shareh olders	Ownershi p (share)	%	No. of Sharehol ders	Ownershi p (share)	%	No. of Sharehold ers	Ownership (share)	%	No. of Sharehol ders	Ownershi p (share)	%
UAE	0	-	0. 00	12	4,545,240	30. 30	155	10,454,760 .00	69. 7	167	15,000,00 0	100
					1,0 10,2 10							
GCC	-	-	-	-	-	-	-	-	-	-	-	-
ARAB	-	-	-	-	-	-	-	-	-	-	-	-
FOREIGN	1	-	-	-	-	-	-	-	-	-	-	-

4. A statement of shareholders holding 5% or more of the Company's capital as on 31/12/2020:



Statement of shareholders who owns 5% or more of total capital of the company as at 31-12-2020

Name (Eng)	%	No. of Shares	Name (Arb)
Abu Dhabi Investment Council	19.70	2,955,450	مجلس أبوظبي للإستثمار
Mohamed Jouan Rashed Albadie Aldhaheri	10.28	1,542,307	محمد جوعان را شد البادي الظاهري
Khaled Mohamed Jouan Albadie Aldhaheri	5.45	818,216	خالد محمد جوعان راشد البادي الظاهري
Total	35.44	5,315,973	

5. <u>Distribution of ownership of equity as at 31/12/2020:</u>

No. of shares ranging from and to	No. of shareholder	Total No. of shares	Percentage of total No. of shares
< 50,000	116	1,221,647	8.14%
50,000 - <500,000	45	6,436,188	42.91%
500,000 - <5000,000	6	7,342,165	48.95%
5,000,000 & above	0	0	0.00%
TOTAL	167	15,000,000	100.00%

6. Controls of Investors Relationship:

In 2015, in accordance with the requirements of the governance controls, the Company nominated a person who follow up the Investor relationship work which is now follow up by Mr. Khalid Walid Al Omari, to assume all tasks related to managing the Investors Relationship, in addition to creating a tab on the Company's website: https://www.alaininsurance.com/Investor%20Relations_New.html for the Investors Relationship, noting that the contact data are as follows:

 Company's Telephone No.
 : 02/6119999

 Mobile No.
 : 050/4959501

 Fax No.
 : 02/4456685

Email of the authorized person : Khalid.omari@alaininsurance .com

7. Special Resolutions that were presented in the 2020 General Assembly:

Approving the proposal of the Board of Directors to make voluntary contributions for the purposes of community service and authorize the Board of Directors to determine the parties to which these amounts will be allocated. The voluntary contributions shall not exceed



(2%) of the average net profit of the Company during the two fiscal years of (2017/2018) and subject to the provisions of the Commercial Companies Law No. 2 of the year 2015.

8. The Name of the Board Secretary and the Date of his appointment:

Yaser Ibrahim Hmedan – he joined AAIC on 01/09/2020. Yaser is a lawyer and legal Consultant, he has a LLB, LLM. He has practiced as Lawyer and has experience in corporate law, insurance, governance, commercial law, the work of the board of directors and joint-stock companies, he worked with multiple local, Arab, and international entities. Among the tasks of his work is to carry out all the legal and administrative functions for board meetings, including preparing for meetings, informing members of the dates, providing them with information and developments in governance and corporate laws and various laws. His position is the main point of contact for all board members, preparing minutes and their drafts, and organizing the record of board disclosures in addition to all other required.

9. Highlights of the Company's significant events during the year 2020:

The Company did not encounter any significant events during 2020.

10. A statement of the deals carried out by the company that is equal to 5% or more of the company's capital during the year 2020.

There is deals carried out by the company that is equal to 5% or more of the company's capital during the year 2020

11. Statement of the Emiratization percentage in the Company at the end of 2018, 2019 and 2020 :

The percentage of Emiratization at the Company reached

2018 14.67%

2019 15.27%

2020 17.07%

12. <u>Statement of projects and innovative projects and initiatives carried out by the Company or being developed during 2020 :</u>

The Company did not undertake projects or innovative initiatives during 2020.



Internal Audit Department Manager

Mr. Hassan Housam Al Sayed Date: 22/02/2021

Chairman of the Audit Committee

Mr. Khalid Mohamed Jouan Rashed Al Badie Al Dhaeri

Date: 22/02/2021



Chairman of the Nomination & Remuneration Committee

Mr. Ghaith Hammel Khadim Al Ghaith Al Qubaisi

Date: 22/02/2021

Chairman Of The Board Of Directors

Mr. Mohamed Jouan Rashed Al Badie Al Dhaeri

Date: 22/02/2021