## AL AIN AHLIA INSURANCE COMPANY P.S.C.

Review reports and condensed consolidated interim financial information for the three months period ended 31 March 2020

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## Al Ain Ahlia Insurance Co. (PSC)

INCORPORATED IN ABU DHABI BY ACT 18 OF THE YEAR 1975
INSURANCE REGISTRATION NO. 3 DATED 8/8/1984 AND SUBJECT TO THE
PROVISIONS OF LAW NO. 6 OF 2007 CONCERNING THE ESTABLISHMENT OF
INSURANCE AUTHORITY AND ITS REGULATIONS
PAID UP CAPITAL DH. 150,000,000

Head Office : Abu Dhabi, Company Bldg., P.O. Box: 3077, Tel. 02 6119999

Website: www.alaininsurance.com



شركة العين الإهلية للتاهين (شمع)

تأسست في ابوظيبي بموجب الفاذون رقم (۱۸) اسانية ۱۹۷۰ مسجلة تحت رقيم ۳ في ۱۹۸۶/۸۸ و تخصيم لأحكام الفائدون رقيم ۲ اسانية ۲۰۰۷ فيي شيأن إنشياء هيئية التيامين و تنظيم أعماليه رأس المبال (المدفيوع ۲۰۰۰،۰۰۰ در هم) المسركز الرئيسي : أبوطبي بذاية الشركة ص.ب : ۳۷۷، ت : ۲ ٦١١٩٩٩٩ ۲۰

E-mail: info@alaininsurance.com

### **BOARD OF DIRECTORS' REPORT**

We are pleased to submit our report in respect of the company's business activities during first quarter of 2020 together with our Auditor's report in addition to the summary of financials for the period ended 31 March 2020.

Due to the global outbreak of the Covid-19 pandemic and a slump in oil prices it is expected that the economy of the UAE will be adversely impacted. Further the implication of this event is not limited to local market but effected the regional and global economies too. Fall in equity markets has been adversely affected the investment performance in the early months of 2020. With the above perspective our first quarter results are encouraging, and we have maintained the same level of underwriting performance as in first quarter of 2019.

The main highlights of the company's Financial Results for the period ended 31 March 2020 can be summarized as follows:

- Gross Premium income for the period is AED 376.6 Million, (AED 346.2 Million in 2019).
- Net underwriting income for the period is AED 24.9 Million, (AED 25.7 Million in 2019).
- ❖ Net investment & other income for the period is AED 10.2 Million, (AED 13.1 Million in 2019).
- General and Administrative expenses are AED 25.7 Million, (AED 24.2 Million in 2019).
- Net profit for the period is AED 9.3 Million, (AED 14.6 Million in 2019).
- ❖ Total Assets are AED 4.5 Billion (AED 4.4 Billion in 2019).
- Shareholders' equity is AED 1.1 Billion (AED 1.2 Billion in 2019).
- ❖ Basic & Diluted earing per share (EPS) amounted to AED 0.62, (AED 0.97 in 2019).

Chairman

**General Manager** 



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# REPORT ON REVIEW OF INTERIM FINANCIAL INFORMATION To the Board of Directors of Al Ain Ahlia Insurance Company P.S.C.

#### Introduction

We have reviewed the accompanying condensed consolidated interim financial information of Al Ain Ahlia Insurance Company P.S.C. (the "Company"), comprising the condensed consolidated interim statement of financial position as at 31 March 2020 and the related condensed consolidated interim income statement, comprehensive income, changes in equity and cash flows for the three month period then ended, and selected explanatory notes. Management is responsible for the preparation and presentation of this interim financial information in accordance with International Accounting Standard 34, "Interim Financial Reporting" ("IAS 34"). Our responsibility is to express a conclusion on this condensed consolidated interim financial information based on our review.

#### Scope of review

We conducted our review in accordance with International Standard on Review Engagements 2410, "Review of Interim Financial Information performed by the Independent Auditor of the Entity". A review of condensed consolidated interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

#### Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the accompanying condensed consolidated interim financial information is not prepared, in all material respects, in accordance with IAS 34.

Deloitte & Touche (M.E.)

Signed by:

Muhammad Khamees Al Tah

Registration No. 717

14 March 2020

Abu Dhabi

**United Arab Emirates** 

## Condensed interim consolidated statement of financial position as at 31 March 2020

	31 March 2020 (unaudited) iotes AED 000	31 December 2019 (audited)
ASSETS	AED'000	AED*000
Property and equipment	6 802,967	807,147
Intangible assets	965	1,058
Investment properties	7 128,384	128,384
Financial assets carried at FVTOCI Financial assets carried at FVTPL	8 226,290	284,777
Insurance receivables	8 14,809 10 321,710	26,001 218,009
Statutory deposits	5 10,000	10,000
Other receivables and prepayments	52,479	36,294
Reinsurance contract assets	9 2,663,950	2,659,560
Term deposits	149,253	198,475
Cash and cash equivalents	163,821	107,494
Total assets	4,534,628	4,477,199
EQUITY AND LIABILITIES Equity		
Share capital	150,000	150,000
Statutory reserve	75,000	75,000
Technical reserve	8,083	8,083
General reserve	600,000	600,000
Fair value reserve on financial assets carried at FVTOCI Retained earnings	62,907	126,471
Retained earnings	200,563	243,704
Total equity	1,096,553	1,203,258
Liabilities		
Provision for employees' end of service benefits	44,153	40,803
Insurance contract liabilities	9 2,977,298	2,952,282
Insurance and other payables	11 377,684	249,535
Reinsurance deposit retained	25,927	18,624
Accruals and deferred income	13,013	12,697
Total liabilities	3,438,075	3,273,941
Total equity and liabilities	4,534,628	4,477,199

To the best of our knowledge, and in accordance with the applicable reporting principles for interim financial reporting, the condensed consolidated interim financial statements present fairly in all material respects the consolidated financial position, financial performance and cash flows of the company

The condensed consolidated interim financial information was approved by the Board of Directors and authorised for issue on 14 May 2020 and signed on its behalf by:

Chairman General Manager Chief Financial Officer

The accompanying notes form an integral part of these condensed interim consolidated financial information.

## Condensed consolidated interim income statement (unaudited) for the three months period ended 31 March 2020

	3 months ende	ed 31 March
Notes	2020 AED'000	2019 AED'000
Gross premium Reinsurance share of gross premium	376,618 (288,194)	346,213 (260,670)
Net premium	88,424	85,543
Net transfer to unearned premium	(21,548)	(7,084)
Net premium earned	66,876	78,459
Commission earned Commission expense	28,044 (17,753)	18,360 (7,922)
Gross underwriting income	77,167	88,897
Gross claims paid Reinsurance share of claims paid	(259,220) 209,629	(548,366) 501,273
Net claims paid	(49,591)	(47,093)
Change in insurance contract liabilities Change in reinsurance contract assets	57,787 (56,865)	331,346 (342,560)
Net claims incurred	(48,669)	(58,307)
Other underwriting income Other underwriting expenses	336 (3,895)	486 (5,324)
Net underwriting income	24,939	25,752
Income from investments Income from investment property – net Other income  12 7	5,893 879 3,427	8,026 1,226 3,891
Gross income	35,138	38,895
General and administrative expenses	(25,779)	(24,274)
Profit for the period 14	9,359	14,621
Basic and diluted earnings per share	0.62	0.97

The accompanying notes form an integral part of these condensed interim consolidated financial information.

## Condensed consolidated interim statement of comprehensive income (unaudited) for the three months period ended 31 March 2020

	3 months ended 31 March		
	2020	2019	
	AED'000	AED'000	
Profit for the period	9,359	14,621	
Other comprehensive income:			
Items that will not be reclassified subsequently to profit or loss:			
Change in fair value of equity instruments carried at FVTOCI (note 8)	(63,564)	5,835	
Total other comprehensive (loss)/profit for the period	(63,564)	5,835	
Total comprehensive (loss)/profit for the period	(54,205)	20,456	

## Condensed consolidated interim statement of changes in equity for the three months period ended 31 March 2020 (continued)

	Share capital AED'000	Statutory reserve AED'000	Technical reserve AED'000	General reserve AED'000	Fair value reserve on financial assets at FVTOCI AED'000	Retained earnings AED'000	Total equity AED'000
Balance at 1 January 2020 (Audited)	150,000	75,000	8,083	600,000	126,471	243,704	1,203,258
Profit for the period Other comprehensive income for the period					(63,564)	9,359	9,359 (63,564)
Total comprehensive income for the period	-	-	-	-	(63,564)	-	(63,564)
Dividend paid (note 17)	-	-	-		-	(52,500)	(52,500)
Balance at 31 March 2020 (unaudited)	150,000	75,000	8,083	600,000	62,907	200,563	1,096,553

## Condensed consolidated interim statement of changes in equity (continued) for the three months period ended 31 March 2020

		<b>G</b>			Fair value reserve on		
	Share capital AED'000	Statutory reserve AED'000	Technical reserve AED'000	General reserve AED'000	financial assets at FVTOCI AED'000	Retained earnings AED'000	Total equity AED'000
Balance at 1 January 2019 (Audited) Effect of prior period error	150,000	75,000	8,083	600,000	102,492 (231)	239,672 (30,971))	1,175,247 (31,202)
Balance at 1 January 2019 (as restated) Profit for the period Other comprehensive income for the period	150,000	75,000	8,083	600,000	5,835	208,701 14,621	1,144,045 14,621 5,835
Total comprehensive income for the period					5,835	14,621	20,456
Dividend paid (note 17)				-		(22,500)	(22,500)
Balance at 31 March 2019 (unaudited)	150,000	75,000	8,083	600,000	108,096	200,822	1,142,001

## Condensed consolidated interim statement of cash flows (unaudited) for the three months period ended 31 March 2020

	Notes	3 months end	ed 31 March
		2020	2019
		AED'000	AED'000
Cash flows from operating activities			
Profit for the period		9,359	14,621
Adjustments for:			
Depreciation on property and equipment		4,251	4,257
Amortisation of intangible assets		99	106
Changes in fair value of financial assets carried at FVTPL		6,136	(122)
Interest and dividend income		(13,269)	(7,904)
Provision for employees' end-of-service benefits		3,350	1,196
Cash flow from operating activities before movement in working		0.026	10.154
capital		9,926	12,154
(Increase)/decrease in reinsurance contracts assets Increase/(decrease) in insurance contracts liabilities		(4,390) 25.016	291,074
Increase in insurance receivables		25,016 (103.701)	(272,776) (91,498)
Increase in insurance receivables  Increase in prepayments and other receivables		(103,701) (16,185)	(18,807)
Increase in insurance and other payables		128,149	41,046
Increase/(decrease) in reinsurance deposits retained		7,303	(12)
End of service benefits paid		-	(77)
Increase in accruals and deferred income		316	1,344
Net cash generated from/(used in) operating activities		46,434	(37,552)
Cash flows from investing activities			
Payments for purchase of property and equipment		(71)	(4,577)
Payments for purchase of intangible assets		(6)	(36)
Purchase of financial assets carried at FVTOCI	8	(5,077)	(7,418)
Proceeds from sale of financial assets carried at FVTPL	8	5,056	-
Decrease in term deposits maturing for more than three months		49,222	35,567
Interest and dividend received	12	13,269	7,904
Net cash generated from investing activities		62,393	31,440
		<u> </u>	
Cash flows from financing activity Dividends paid	17	(52,500)	(22,500)
Dividends paid	17	(52,500)	(22,300)
Net cash used in financing activity		(52,500)	(22,500)
Net increase/(decrease) in cash and cash equivalents		56,327	(28,612)
Cash and cash equivalents at the beginning of the period		107,494	171,670
Cash and cash equivalents at the end of the period		163,821	143,058

### 1 Legal status and activities

Al Ain Ahlia Insurance Company P.S.C (the "Company") is incorporated in Abu Dhabi with limited liability by Law No. (18) of 1975. Al Ain Ahlia Insurance Company P.S.C is registered as a public shareholding company in accordance with the Federal Law No. (2) of 2015.

The Company's principal activity is underwriting of all classes of insurance in accordance with the provisions of the U.A.E. Federal Law No. (6) of 2007 regarding the Establishment of the Insurance Authority and Insurance Operations.

The Company is domiciled and operates in the UAE and its registered address is P.O. Box 3077, Abu Dhabi, United Arab Emirates. The Company's ordinary shares are listed on the Abu Dhabi Securities Exchange.

The Company had 256 employees as of 31 March 2020 (31 December 2019: 250)

The condensed consolidated interim financial information comprise the Company and its subsidiary, Al Bandar Investment owned by Al Ain Ahlia Insurance, one person company L.L.C (together referred to as "the Group").

### **2** General information

### 2.1 Statement of compliance

The condensed consolidated interim financial information have been prepared in accordance with International Accounting Standard (IAS) 34, "Interim Financial Reporting" as issued by the International Accounting Standard Board (IASB), and also comply with the applicable requirements of the laws in the UAE.

### 2.2 Basis of preparation

The condensed consolidated interim financial information do not contain all information and disclosures required for full financial statements prepared in accordance with International Financial Reporting Standards, and should be read in conjunction with the Group's annual consolidated financial statements as at 31 December 2019. In addition, results for the three months period ended 31 March 2020 are not necessarily indicative of the results that may be expected for the financial year ending 31 December 2020.

The condensed consolidated interim financial information are presented in UAE Dirhams (AED) being the functional and presentation currency of the Group.

These condensed consolidated interim financial information have been prepared on the historical cost convention as modified for re-measurement of investment securities and investment properties at fair value.

The accounting policies adopted are consistent with those of the previous financial year and corresponding interim reporting period, except for the adoption of new and amended standards as set out below.

### **2** General information (continued)

### 2.3 Coronavirus (COVID-19) outbreak and its impact on the Group

With the recent and rapid development of the coronavirus disease (COVID-19) outbreak, the world economy entered a period of unprecedented health care crisis that has already caused considerable global disruption in business activities and everyday life. Many countries have adopted extraordinary and economically costly containment measures. Certain countries have required companies to limit or even suspend normal business operations including the United Arab Emirates (UAE).

The UAE Government has implemented restrictions on travelling as well as strict quarantine measures, impacting a wide range of industries, and the insurance industry is expected to be indirectly affected.

Management has considered the unique circumstances and the risk exposures of the Group and has concluded that there is no significant impact on the Group's profitability position as at reporting date. This is primarily because insurance activities in the UAE continue and are not subject to many of the restrictions mentioned above.

Management has considered the unique circumstances that could have a material impact on the business operations and the risk exposures of the Group and has concluded that the main impacts on the Group's profitability/liquidity position may arise from:

- Recoverability of insurance and other receivables,
- unavailability of personnel,
- reduction in gross premium due to non-renewal of policies, and
- decrease in the market value of investments held by the Group

The Group has performed stress testing as required by the Insurance Authority of UAE on a monthly basis approved by the Board of Directors, who are satisfied that the Group will continue to operate as a going concern and there have been no updates to the business plan in the current period. Accordingly, these consolidated financial statements have been prepared on a going concern basis. Management will continue to monitor the situation and, will take necessary and appropriate actions on a timely basis to respond to this unprecedented situation.

### 3 New and amended standards adopted by the Group

In the current period, the Group has applied the following amendments to IFRSs issued by the International Accounting Standards Board ("IASB") that are mandatorily effective for an accounting period that begins on or after 1 January 2020. The application of these amendments to IFRSs has not had any material impact on the amounts reported for the current period but may affect the accounting for the Group's future transactions or arrangements.

Effective for

## Notes to the condensed consolidated interim financial information for the three months period ended 31 March 2020 (continued)

### 3 New and amended standards adopted by the Group (continued)

New and revised IFRSs	Effective for annual periods beginning on or after
Definition of Material - Amendments to IAS 1 Presentation of Financial Statements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors	1 January 2020
Definition of a Business – Amendments to IFRS 3 Business Combinations	1 January 2020
Amendments to References to the Conceptual Framework in IFRS Standards	1 January 2020
Amendments to IFRS 7 Financial Instruments: Disclosures and IFRS 9- Financial Instruments	1 January 2020

Other than the above, there are no other significant IFRSs and amendments that were effective for the first time for the financial year beginning on or after 1 January 2020.

### New and revised IFRS in issue but not yet effective and not early adopted

The Group has not early adopted the following new and revised IFRSs that have been issued but are not yet effective:

New and revised IFRSs	annual periods beginning on or after
IFRS 17 Insurance Contracts	1 January 2023
Amendments to IFRS 10 Consolidated Financial Statements and IAS 28 Investments in Associates and Joint Ventures (2011)	Effective date deferred indefinitely. Adoption is still permitted.

Amendment to IFRS 4 'Insurance Contracts' - Applying IFRS 9 'Financial Instruments' with IFRS 4 (effective for annual periods beginning on or after 1 January 2018). The amendments address issue arising from the different effective dates of IFRS 9 and the forthcoming new standard IFRS 17 'Insurance Contracts'. The amendments introduce two alternative options for entities issuing contracts within the scope of IFRS 4, notably a temporary exemption and an overlay approach.

The temporary exemption enables eligible entities to defer the implementation date of IFRS 9 and confirms to apply IAS 39 for financial instruments. The overlay approach allows an entity applying IFRS 9 from 1 January 2018 onwards to remove from profit or loss the effects of some of the accounting mismatches that may occur from applying IFRS 9 before IFRS 17 is applied. The Company has adopted the temporary exemption which allows the Company to defer the application of both IFRS 9 and IFRS 17 until 31 December 2022.

Management anticipates that these new standards, interpretations and amendments will be adopted in the Company's financial statements as and when they are applicable and adoption of these new standards and amendments may have no material impact on the condensed financial information of the Company in the period of initial application, except for IFRS 17and IFRS 9.

### 4 Changes in judgements and estimation uncertainty

The significant judgements made by management in applying the Group's accounting policies and the key sources of estimation uncertainty were the same as those that applied to the consolidated financial statements as at and for the year ended 31 December 2019, with the exception of the impact of the novel coronavirus (COVID-19) outbreak on the Group which is detailed below.

The existence of novel coronavirus was confirmed in early 2020 and has spread globally, causing disruptions to businesses and economic activity. In light of the rapid spread of COVID-19 across the globe, various economies and sectors have faced significant disruptions and uncertainty as a result of measures taken by governments to contain or delay the spread of the virus. As of to date, the actual scope of the impact is very difficult to measure, and until now, only subjective assessment of the impact can be used.

#### Recoverability of receivables

COVID-19 outbreak has led to significant market turmoil and price volatility in the region, also causing a lot of companies within the country to liquidate.

Based on management's assessment, the Group has not identified a material impact to the fair values of financial assets and liabilities for the period ended 31 March 2020.

#### Fair value measurement of financial instruments

COVID-19 outbreak led to significant market turmoil and price volatility on the global financial markets. The Group is closely monitoring whether the fair values of the financial assets and liabilities represent the price that would be achieved for transactions between market participants in the current scenario.

Based on management's assessment, the Group has not identified a material impact to the fair values of financial assets and liabilities for the period ended 31 March 2020.

### Fair value measurement of investment properties

As the local real estate market becomes slower moving, adjustments may be required to adjust the fair values of the properties in order to reflect the current economic circumstances.

Based on management's assessment, this is in early stages and there is limited information available on the 2020 outlook for the real estate market and how the situation will progress in light of COVID-19. The Group has not identified any significant impact to the fair values of investment properties for the period ended 31 March 2020. The Group will consistently monitor the market and ensure that the prices used by the Group are an accurate representation of fair values.

### **Outstanding claims**

The Group has performed an assessment of the impact of COVID-19 on its contractual arrangements and provisions for outstanding claims which included regular sensitivity analyses. The Group determined that there is no material impact on its risk position and provision balances for outstanding claims for the period ended 31 March 2020. It will continue monitoring its claims experience and the developments around the pandemic and revisit the assumptions and methodologies in future reporting periods.

### 5 Statutory deposits

In accordance with the requirements of UAE Federal Law No. (6) of 2007 covering insurance companies and agencies, the Group maintains a bank deposits of AED 10,000,000 (2019: AED 10,000,000) which cannot be utilized without the consent of the UAE Insurance Authority.

### 6 Property and equipment

Property and equipment includes land with a carrying value of AED 301 million (31 December 2019: AED 301 million).

## 7 Investment properties

The fair value of the Group's investment properties has been arrived at on the basis of a valuation carried out on 22 December 2019 by DG Jones and Partners independent values, not related to the Group. DG Jones and Partners are members of the Royal Institute of Surveyors, and they have appropriate qualifications and recent experience in the valuation of properties in the relevant locations.

Management believes that the net impact of any potential changes in the key assumptions underlying this valuation used is not material and accordingly there is no change in the fair value of the investment properties as at 31 March 2020 compared to 31 December 2019. Management believes that fair value has not changed significantly during the period.

In estimating the fair value of the properties the highest and best use of the property is considered as their current use. The inputs used in the valuations are not based on observable market data and thus the valuation techniques were considered to be a Level 3 valuation.

All investment properties are located in the United Arab Emirates.

The property rental income earned by the Group from its investment properties, part of which is leased out under operating leases and the direct operating expenses arising on the investment properties is as follows:

	31 March	31 March
	2020	2019
	(unaudited)	(unaudited)
	AED'000	AED'000
Rental income	1,045	1,361
Direct operating expenses	(166)	(135)
	<del></del>	
	879	1,226

### **8** Investments in securities

The Company's investments at the end of the reporting period are detailed below:

	31 March	31 December
	2020	2019
	(unaudited) AED'000	(audited) AED'000
Financial assets carried at FVTOCI	ALD UUU	ALD 000
Quoted UAE equity securities	155 790	211 021
- · ·	155,789	211,021
Quoted UAE debt securities	67,922	71,177
Unquoted non- UAE equity securities	2,579	2,579
Fair value at	226,290	284,777
Financial assets carried at FVTPL		
Quoted UAE equity securities	14,809	26,001
Quoteu CAL equity securities		
The movement in the investments in securities is as follows:		
	31 March	31 December
	2020	2019
	(unaudited)	(audited)
	AED'000	AED'000
Financial assets carried at FVTOCI		
Fair value at the beginning of the period/year	284,777	243,175
Purchases	5,077	17,623
Change in fair value taken to other comprehensive income	(63,564)	23,979
Fair value at the end of the period/year	226,290	284,777
Financial assets carried at FVTPL		
Fair value at the beginning of the period/year	26,001	24,511
Disposals	(5,056)	-
Change in fair value taken to profit or loss (note 12)	(6,136)	1,490
Fair value at the end of the period/year	14,809	26,001
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### **8** Investments in securities (continued)

The geographical distribution of investments is as follows:

	31 March 2020 (unaudited) AED'000	31 December 2019 (audited) AED'000
Quoted UAE equity securities Quoted UAE debt securities Unquoted outside UAE equity securities	170,598 67,922 2,579	237,022 71,177 2,579
	241,099	310,778

The following table provides an analysis of financial instrument that are measured subsequent to initial recognition at fair value into Levels 1 to 3 based on the degree to which the fair value is observable.

- Level 1 fair value measurements that are derived from quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 fair value measurements that are derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements that are derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs). Management has determined the fair value of these unquoted investments by applying an appropriate risk adjusted liquidity discount on the net assets of the investee companies.

### **8** Investments in securities (continued)

	Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
At 31 March 2020 (unaudited) Financial assets carried at FVTOCI - Investment in quoted securities - Investment in unquoted securities	223,711	-	2,579	223,711 2,579
	223,711	-	2,579	226,290
Financial assets carried at FVTPL - Investment in quoted securities	14,809	<u> </u>	<u> </u>	14,809
At 31 December 2019 (audited) Financial assets carried at FVTOCI - Investment in quoted securities - Investment in unquoted securities	282,198	-	2,579	282,198 2,579
	282,198	-	2,579	284,777
Financial assets carried at FVTPL - Investment in quoted securities	26,001	_	-	26,001

Fair values of Level 1 securities have been determined by reference to quoted prices at the reporting date.

Management considers that the fair values of financial assets and financial liabilities that are not measured at fair value approximates to their carrying amounts as stated in the condensed financial information.

During the period, there were no transfers between Level 1 and Level 2 fair value measurements and no transfers into or out of Level 3 fair value measurements.

## 9 Insurance contract liabilities and re-insurance contract assets

		(unaudited)			(audited)	
	31 March 2020			31 December 2019		
				Reinsurers'		
		Reinsurers'			share of	
	<b>Gross technical</b>	share of technical		Gross technical	technical	
	reserves	reserves	Net	reserves	reserves	Net
	AED'000	AED'000	<b>AED'000</b>	AED'000	AED000	AED'000
Property and liability insurance						
Outstanding claims	2,013,048	1,964,380	48,668	2,077,084	2,027,704	49,380
Claims incurred but not reported (IBNR)	318,102	224,827	93,275	314,962	218,548	96,414
Unallocated loss adjustments (ULAE)	5,945		5,945	6,100	-	6,100
Unearned Risk Reserve (URR)	5,828		5,828	2,822	-	2,822
Unearned premiums	631,001	472,489	158,512	548,473	411,534	136,939
	2,973,924	2,661,696	312,228	2,949,441	2,657,786	291,655
Insurance of persons and fund accumulation						
Outstanding claims	134	105	29	131	111	20
Claims incurred but not reported (IBNR)	590	470	120	351	284	67
Unallocated loss adjustments (ULAE)	7	-	7	3	-	3
Unearned Risk Reserve (URR)	555	-	555	543	-	543
Unearned premiums	2,088	1,679	409	1,813	1,379	434
	3,374	2,254	1,120	2,841	1,774	1,067
Consolidated						
Outstanding claims	2,013,182	1,964,485	48,697	2,077,215	2,027,815	49,400
Claims incurred but not reported (IBNR)	318,692	225,297	93,395	315,313	218,832	96,481
Unallocated loss adjustments (ULAE)	5,952	-	5,952	6,103	-	6,103
Unearned Risk Reserve (URR)	6,383		6,383	3,365		3,365
Unearned premiums	633,089	474,168	158,921	550,286	412,913	137,373
	2,977,298	2,663,950	313,348	2,952,282	2,659,560	292,722

### 10 Insurance and other receivables

	31 March	31 December
	2020	2019
	(unaudited)	(audited)
	AED'000	AED'000
Due from brokers and agents	123,352	74,745
Due from policy holders	82,352	75,796
Due from related parties (Note 13)	20,671	16,782
Expected credit losses	(15,500)	(15,500)
	210,875	151,823
Due from insurance and reinsurance companies	110,835	66,186
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	321,710	218,009

The average credit period on insurance contracts is 90 days. No interest is charged on insurance and other receivables.

Amounts due from policyholders and insurance and reinsurance companies' balances consists of a large number of customers and insurance and reinsurance companies. The Group's terms of business require amounts to be paid in accordance with arrangements reached with the policyholders and insurance companies.

### Provision for impairment:

	31 March 2020	31 December 2019
	(unaudited) AED'000	(audited) AED'000
At 1 January Allowance recognised during the period/year	15,500	14,500 1,000
Balance at the end of the period/year	15,500	15,500

## 11 Insurance and other payables

	31 March	31 December
	2020	2019
	(unaudited)	(audited)
	AED'000	AED'000
Payable inside - UAE	293,698	190,245
Payable outside - UAE	83,986	59,290
	377,684	249,535
Inside UAE		
Due to policy holders	83,629	17,598
Due to insurance and reinsurance companies	47,566	53,883
Due to brokers and agents	39,133	29,901
Dividends payable	15,769	15,769
Directors remuneration	1,040	6,415
Other payables	106,561	66,679
	293,698	190,245
Outside UAE		
Due to insurance and reinsurance companies	45,948	37,834
Due to brokers and agents	38,038	21,456
	83,986	59,290

Insurance and other payables are due in less than one year. Insurance payable are non-interest bearing and are normally settled within 60-90 days term.

### 12 Income from investments - net

	3 months ended 31 March		
	2020	2019	
	(unaudited)	(unaudited)	
	AED'000	AED'000	
Dividend income	11,242	5,048	
Interest income	2,027	2,856	
(Decrease) / increase in fair value on investment at FVTPL	(6,136)	122	
Sale of investments and securities	(1,228)	-	
Other expenses	(12)	-	
	5,893	8,026	
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### 13 Related parties

Related parties comprise the major shareholders, the directors and key management personnel of the Group and those entities in which they have the ability to control or exercise significant influence in financial and operation decisions. The Group maintains significant balances with these related parties which arise from commercial transactions as follows:

Details of related party balances are as follows:

	31 March	31 December
	2020	2019
	(unaudited)	(audited)
	AED'000	AED'000
Due from related parties		
Related parties due to common directorship	20,458	16,555
Key management	213	227
Other receivable from key management personnel	14,300	14,300
	34,971	31,082

### **Related party transactions**

The Group, in the normal course of business, collects premiums from and settles claims of other businesses that fall within the definition of related parties of IFRS.

The following are the details of significant transactions with related parties:

	3 months ended 31 March	
	2020 (unaudited) AED'000	2019 (unaudited) AED'000
Gross premiums written to directors' affiliates	2,732	3,377
Net claims paid to directors' affiliates	1	226
Board of directors' remuneration	1,040	1,989
Remuneration of key management personnel	5,699	2,590

The remuneration of the Board of Directors is subject to approval by the shareholders and as per limits set by the UAE Federal Law No. (2) of 2015 concerning Commercial Companies.

The remuneration of key management personnel is based on the remuneration agreed in their employment contract as approved by the Board of Directors.

### 14 Profit for the period

Profit for the period is arrived after charging the following:

	3 months ended 31 March		
	<b>2020</b> 2019		
	(unaudited) (unaudited)		
	<b>AED'000</b>	AED'000	
Staff costs	17,521	15,492	
Depreciation and amortisation	4,350	4,257	

## 15 Segment information

The Group has 2 reportable segments, as described below, which are the Group's strategic business units. The business units are managed separately because they require different approach technology and marketing strategies. For each of the strategic business units, the Chief Operating Decision Maker reviews internal management reports on at least a quarterly basis.

The following summary describes the two main business segments:

- Underwriting of general insurance business incorporating all classes of general insurance such as fire, marine, motor medical, general accident and miscellaneous.
- Investments incorporating investments in marketable equity securities and investment funds, development bonds, term deposits with banks and investment properties and other securities.

## 15.1 Primary segment information - Business segments

The following is an analysis of the Group's revenue and results by business segments:

	3 months ended 31 March (unaudited)					
•	Underwr	iting	Investme	ents	Total	
	2020 AED'000	2019 AED'000	2020 AED'000	2019 AED'000	2020 AED'000	2019 AED'000
Segment revenue	404,998	365,059	17,741	13,156	422,739	378,215
Segment result Unallocated expenses					35,138 (25,779)	38,895 (24,274)
Profit for the period					9,359	14,621

### 15 Segment information (continued)

### 15.1 Primary segment information - Business segments (continued)

The following is an analysis of the Group's assets and liabilities by business segments:

	Underwriting		Investi	ments	Tot	al
	31 March	31 December	31 March	31 December	31 March	31 December
	2020	2019	2020	2019	2020	2019
	(unaudited)	(audited)	(unaudited)	(audited)	(unaudited)	(audited)
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Segment assets	3,842,071	3,722,068	528,736	647,637	4,370,807	4,369,705
Unallocated assets					163,821	107,494
Total assets					4,534,628	4,477,199
Segment liabilities	3,380,909	3,220,441	13,013	12,697	3,393,922	3,233,138
Unallocated liabilities					44,153	40,803
Total liabilities					3,438,075	3,273,941

There were no transactions between the two business segments.

### Primary segment information – revenue from underwriting departments

The following is an analysis of the Group's revenues (gross written premiums, commission income and other underwriting income) classified by major underwriting departments.

	31 March 2020 (unaudited) AED'000	31 March 2019 (unaudited) AED'000
Employee benefits medical and personal Assurance Motor Fire and Allied perils	223,037 67,048 46,901	205,300 68,664 23,158
Oil and Gas Marine and Aviation General Accident Life	18,730 19,905 28,072 1,305	22,146 18,708 25,207 1,876
	404,998	365,059

There were no transactions between the business segments during the period.

### 16 Commitment and contingencies

The Group's bankers have issued in the normal course of business letters of guarantee in favor of third parties amounting to AED 19.5 million (31 December 2019: AED 22.49 million).

The Group is subject to litigation in the normal course of its business. Although the ultimate outcome of these claims cannot presently be determined, the management, based on advice from independent loss adjusters and internal legal counsel, has made a provision of AED 28.5million (31 December 2019: AED 21.1 million) representing amounts expected to result in a probable outflow of economic resources.

#### 17 Dividends

The Board of Directors has proposed cash dividends of 35% which is AED 3.5 per share amounting to AED 52.5 million for the year ended 31 December 2019 to be paid to the shareholders in 2020. The dividends were approved by the General Assembly dated 23 March 2020 and were paid to the shareholder during the period.

### 18 Approval of condensed consolidated interim financial information

The condensed consolidated interim financial information were approved and authorised for issue by the Board of Directors on 14 May 2020.